

19<sup>th</sup> March 2020

Dear Customer and Distribution Partners

## Coronavirus (COVID-19) Update

We would like to take this opportunity to thank all our customers for their patience and support during this current very difficult situation and provide you with an update on our response measures.

As we have seen in recent days, this situation is very dynamic and changing almost on a daily basis.

The Management Team at Harwin is closely monitoring the status of this pandemic and the impact of it on our business.

The health and safety of our employees, customers and suppliers is always our top priority and Harwin is continuing to comply with all government and health authority requirements in relation to all our locations around the world.

However, the status is fluid and could change at short notice. Accordingly, we are ensuring that all potentially impacted facilities are reviewing their response plans daily. Furthermore, we are evaluating secondary impacts on shipping and sourcing key materials to minimize any secondary impacts.

Please rest assured, Harwin is committed to supporting our customers supply chains and will make every effort to avoid or minimize disruption.

If you have any questions or need further information, please do not hesitate to email [quote@harwin.co.uk](mailto:quote@harwin.co.uk), call +44 (0)23 9231 4545, or your normal point of contact.

Yours faithfully,

**BOARD OF DIRECTORS**  
**Harwin plc**